Thank you to all who participated in our recent survey about the Port Chester-Rye Brook Public Library. Your feedback is invaluable in helping us understand how our community uses the library and where we should focus our efforts. Here's a summary of the key findings:

#### Visitation Frequency

The survey revealed that our patrons utilize the Library frequently. Nearly 40% of respondents use the Library 1-3 times a month while almost 15% use it more than 3 times a month. This information helps us understand the diverse needs of our community and how we can better serve both regular and occasional visitors.

#### **Popular Activities**

When asked about typical activities during library visits, respondents highlighted the following main areas:

- 1. Borrowing materials (books, DVDs, etc.)
- 2. Attending children's programs
- 3. Reading and/or browsing in the Library
- 4. Getting assistance from the Library staff
- 5. Attending adult programs

These findings confirm the importance of our core services while also highlighting the growing significance of community programming.

# **Spending Priorities**

Regarding where patrons would like to see the library focus its spending, three key areas emerged:

- 1. Expanding the collection (books, e-books, audiobooks, etc.)
- 2. Enhancing programming for various age groups
- 3. Providing materials and technology for those who might otherwise not have access

This feedback will be crucial in guiding our budget allocation decisions to ensure we're meeting the community's needs and expectations.

### **Desired Services and Programs**

The survey also provided valuable insights into services that patrons wish the library offered. While responses varied, some common themes included:

- More and varied programming for different age groups and interests
- Enhanced digital resources and technology
- Upgraded facilities

# Positive Feedback on Library and Staff

A significant number of respondents provided positive comments regarding their experiences with the library and its staff. This feedback highlights the strong connection our community has with the Library.

# **Key Takeaways**

- 1. Our library serves a diverse community with varying visitation patterns and needs.
- 2. Traditional services like borrowing materials remain important, but digital access and programming are increasingly significant.
- 3. There's a strong desire for expanded collections, improved technology, and diverse programming.
- 4. Community feedback suggests opportunities for new services and increased programming.

We appreciate your participation in this survey. Your input will play an important role in shaping the future of the Port Chester-Rye Brook Public Library, ensuring that we continue to meet the evolving needs of our community.